

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Druyan *et al.*

Serial No.: 10/076,362

Filing Date: 02/14/2002

Art Unit: 2152

Dkt. No.: AUS920011019US1

**Title: A METHOD AND SYSTEM FOR MANAGING SERVICE REQUESTS ACROSS  
MULTIPLE SYSTEMS**

Confirmation No.: 1508

Commissioner for Patents  
Office of Initial Patent Examination  
Filing Receipt Corrections  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REQUEST FILING RECEIPT CORRECTION**

Sir:

Applicants respectfully request correction of the filing receipt for this case as indicated on the attached copy of the filing receipt and the title page from the specification. Upon review of this case that we received for prosecution, an error was noted. In the title please change “manageging” to correctly read - - managing- -.

Consideration of the foregoing in relation to this patent application is respectfully requested.

Respectfully submitted,

Date: June 17, 2010

/Jack P. Friedman/

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